

Advocacy is not new.

It is part of everyday life.

People advocate (or speak up) every day for themselves, for their children, for their relatives and for their friends.

If you need help to speak up, give our advocacy service a call.

We may be able to help.

0191 259 6662

info@iane.org.uk

www.iane.org.uk

Contact Us

If you would like to speak to an advocate or would like more information

Independent Advocacy North East

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info@iane.org.uk

Website www.iane.org.uk

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England & Wales



Independent Advocacy
North East

**For Free,
Independent and
Confidential Help**

Tel: 0191 259 6662



Independent Advocacy
North East
August 2015 - July 2016



INVESTORS
IN PEOPLE

Why Advocacy?

Sometimes basic rights are denied to vulnerable people. Advocacy is founded on the belief that people are of equal value regardless of ability, wealth or status and are therefore entitled to equal rights.

We should all be entitled to the following rights:

To make decisions about our lives

To receive the social and health services we need

To know our rights

To be treated with respect

Not to be discriminated against

To make a complaint when things go wrong



Who do we help?

Not all of us are good at speaking up for ourselves. Sometimes we are not listened to.

We cannot help everyone, but we may be able to help people with:

Mental health conditions
Anxiety or depression
Physical disabilities
Learning disabilities
Communication difficulties
and
Dementia care

Citizen Advocacy

We recruit volunteers to act as Citizen Advocates to protect the interests and rights of people who might otherwise face unfair treatment. This is a powerful way of helping people be listened to and valued. Citizen advocates are ordinary people from all walks of life. The advocate must complete our training and they must be free of any conflict of interest.

Case Advocacy, Statutory Advocacy and Advocacy under the Care Act

Our statutory advocates provide our IMHA, IMCA and DoLS service. These services are for people who's care comes under the Mental Health Act or aspects of the Mental Capacity Act.

We have a team of case workers who work with people on specific issues. They start with an initial chat to identify your need and any appropriate action required. Meetings can take place at our offices or in certain cases we may be able to visit you.

Our case workers can also assist with Care Act assessments, reviews, Care planning and assist with safeguarding meetings.

Under the Care Act, Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect.

To report any concerns you may have please contact the Adult Gateway Team 0191 6432777
Out of hours 0191 2006800